



Client Profile

Organization:
NIIT University

Location:
Rajasthan

Segment:
Education

CASE STUDY

About NIIT University

NIIT University (NU) is a not-for-profit University notified by the Government of Rajasthan in 2009. A premier institution, marked by higher learning and research, NU seeks to create original thinkers who will lead the knowledge society of the future. The University inherits more than three decades of rich expertise and global know-how of the NIIT Group.

Customer Requirement

- Inter connectivity with between library building & HOD office for Video & Audio telephony.
- Detailed Report of Incoming, outgoing calls, Recording Calls, Abandoned call, etc. All reports downloadable in CSV, PDF and Excel format.
- Mobile connectivity onto server as No service provider caters this customer location .
- Extension wise call recording details along with CDR.
- Multiple Dept Building Communication with video communication as well as audio communication .

Solution Offered

Based on the requirement these are the products offered to them:

- Grandstream UCM6202 IPPBX with 500 extension for communication between department building.
- Grandstream IPPhone GXP1615 for Executive & Grandstream GXP2170 for operator console.
- Grandstream Video Phone GXV3275 at HOD Cabin & GXV3240 at library & Grandstream IP Camera GXV3611 main entrance of the library.

Competition Faced

All big players like Aastra, Siemens, Techroutes NEC, Panasonic as being their existing EPABX vendors challenged us with their brand images and credential.

About Cohesive Technologies

Cohesive Technologies is a Global Telecom Solution Provider on VoIP and IP Platform As well a leading Integrator and Solution Provider with the Best Innovative IP Solutions which adds value to Customers through a combination of different high end technologies for a true Converged Solution.

Working with Technology Partners like **CyberData, Grandstream, Epygi, Digium, Milesight,**

Wi-Tek & Yeastar helped us delivering state-of-the-art-technology Products to Premise and Cloud based requirements for various companies that span across multiple segments.

Goal/Purpose of the new deployment

- To offer cost effective solution which incurs zero recurring cost for intra branch connectivity .
- To offer IP Desktop video telephony solution
- To offer integration solution which communications all end points with centralized communication server.



Product Used



- Grandstream UCM6202 IP PBX
- Grandstream Basic IP Phone & High End IP Phones
- Grandstream IP Video Phones & SIP Camera