



Client Profile

Organization :
Election Commission
Of India

Location :
Election Commission
Offices, Bihar (PAN INDIA)

Industry Segment :
Government Agency

CASE STUDY

About Election Commission of India

The Election Commission of India is an autonomous constitutional authority responsible for administering Union and State election processes in India. The body administers elections to the Lok Sabha, Rajya Sabha, State Legislative Assemblies in India, and the offices of the President and Vice President in the country.

Customer Requirement

Establishment of Voter Helpline setup at State and District Level of Bihar taking into consideration following points, The system should have the facility of call recording, call logging, Interactive Voice Response (IVRS), Queue Management, Call Routing, Call Barging, Caller ID etc. and 90 days backup of the recorded calls.

Solution Offered

S412 is a flexible and modular VoIP PBX that provides productivity-enhancing communication platform with a compact and powerful analog and VoIP capable system for small requirement. All required features are built in (no optional cost) , very well fitted in customers budget. Yeastar S-Series delivers exceptional cost savings, productivity and efficiency improvements, delivering power, performance, quality and peace of mind.

We have installed Yeastar S 412 in Multiple locations with Following features.

- ✓ IVRS
- ✓ Voice Mail
- ✓ Voice mail to Email
- ✓ Voice Logger
- ✓ Connectivity (2 Analog Trunk , 2 Analog Extns)

Challenges Faced

Competitors like Matrix, Panasonic were there in the race.

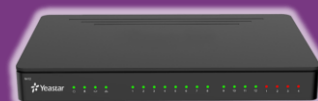
About Cohesive Technologies

Cohesive Technologies is a Global Telecom Solution Provider on VoIP and IP Platform As well a leading Integrator and Solution Provider with the Best Innovative IP Solutions which adds value to Customers through a combination of different high end technologies for a true Converged Solution.

Working with Technology Partners like **CyberData, Grandstream, Epygi, Digium, Milesight, TelephonyKart & Yeastar** helped us delivering state-of-the-art-technology Products to Premise and Cloud based requirements for various companies that span across multiple segments.

Key Points

- *Providing excellent communication service to the organization with all features as required within the prescribed budget*



Competition Faced

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Product Used

