

Client Profile

Organization :
Government institute

Location :
Nandyal, Adoni,
Kurnool

Industry Segment :
Government

Goal/Purpose of the new deployment

To install a cost-effective solution and highly scalable.



Product Used



- Grandstream UCM6204 IPPBX
- Grandstream Basic IP Phone GXP1625
- Yeastar 4 port GSM Gateway
- Cohesive Headsets.

CASE STUDY



CASE STUDY

About Government Organization - Kurnool District

This district derives its name from its chief town Kurnool the capital of former Nawabs, Capital of Andhra Pradesh State from 1st October 1953 to 1st November, 1956 and at present the headquarters of the district. The name Kurnool is said to have been derived from "Kandanavolu".

At present Kurnool District comprises 3 Revenue Divisions, 54 Revenue Mandals 53 Mandal Parishads, One Municipal Corporation , 4 Municipalities, 4 Nagara Panchyats, 889 Gram Panchayats , 921 Revenue Villages.

Customer Requirement

They are looking for a simple call center for citizen grievances redressal.

Solution Offered

Flexible Call routing capability and possibility of Connecting all the PBX's as and when required.

This installation has accomplished the following:

Maintenance free system, Cost towards licenses were eliminated, Possibility to integrate PRI to this system, Seamless Call Transferring has been achieved for the GSM Network as well.

Based on the requirement these are the products offered to them:

- ✓ **UCM6204 IPPBX:** License Free product, Ease of installation and scalability as when required.
- ✓ **GXP1625 IP Phone:** Cost of the product, Reliability and easier configuration when compared with other makes.
- ✓ Yeastar 4 Port GSM to VoIP Gateways and Cohesive Headsets.

Competition Faced

Yes, Matrix and some Digital PBX Providers are also considered.

About Cohesive Technologies

Cohesive Technologies is a Global Telecom Solution Provider on VoIP and IP Platform As well a leading Integrator and Solution Provider with the Best Innovative IP Solutions which adds value to Customers through a combination of different high end technologies for a true Converged Solution.

Working with Technology Partners like **CyberData, Grandstream, Epygi, 2N, Digium, Milesight, TelephonyKart & Yeastar** helped us delivering state-of-the-art-technology Products to Premise and Cloud based requirements for various companies that span across multiple segments.