



Client Profile

Organization :
Miraj Group

Location :
Rajasthan

Industry Segment :
Manufacturing

CASE STUDY

About Miraj Group

As Miraj itself means “to Rise” or “to ascent”, the group has envisioned a continuous trail of expansion for its business beyond all boundaries. Our slogan “Your trust is our identity” reflects the core vision of the group which aims to obtain long lasting customer satisfaction. We, as a group are totally committed to full fill our responsibilities to every stakeholder within the group. We aim to foster a culture of trust, openness and integrity to make working at Miraj Group a challenging yet rewarding experience for our employees.

Customer Requirement

- Inter connectivity with between Offices pan India & Head office for video/audio telephony & intercom solution on mobile Platform
- Detailed Report of Incoming, outgoing calls, Recording Calls, Abandoned call, etc. All reports downloadable in CSV, PDF and Excel format.
- Extension wise call recording details.
- Multiple Dept. Building Communication with video communication as well as audio communication.
- Easy to manage complete telephony set up which will can be handled by the head office IT Team.

Solution Offered

Based on the requirement these are the products offered to them:

- Grandstream UCM6208 IPPBX with 800 extention for communication between department building.
- Grandstream IP Phone GXP1615 for Executive & Grandstream GXV2170 for operator console.
- Grandstream Video Phone GXV3275 at HOD Cabin & GXV3240 at senior management.
- Epygi PRI Gateway for Termination of PRI lines on to the server
- Grandstream FXS Gateway for Analog Phone .

Challenges Faced

All big players like Aastra, Siemens, Techroutes NEC, Panasonic as being their existing EPABX vendors challenged us with their brand images and credential.

About Cohesive Technologies

Cohesive Technologies is a Global Telecom Solution Provider on VoIP and IP Platform As well a leading Integrator and Solution Provider with the Best Innovative IP Solutions which adds value to Customers through a combination of different high end technologies for a true Converged Solution.

Working with Technology Partners like CyberData, Grandstream, Epygi, Digium, Milesight, Wi-Tek & Yeastar helped us delivering state-of-the-art-technology Products to Premise and Cloud based requirements for various companies that span across multiple segments.

Goal/Purpose of the new deployment

- To offer cost effective solution which incurs zero recurring cost for intra branch connectivity .
- To offer IP Desktop video telephony solution
- To offer integretation solution which communications all end points with centralized communication server.

Product Used

