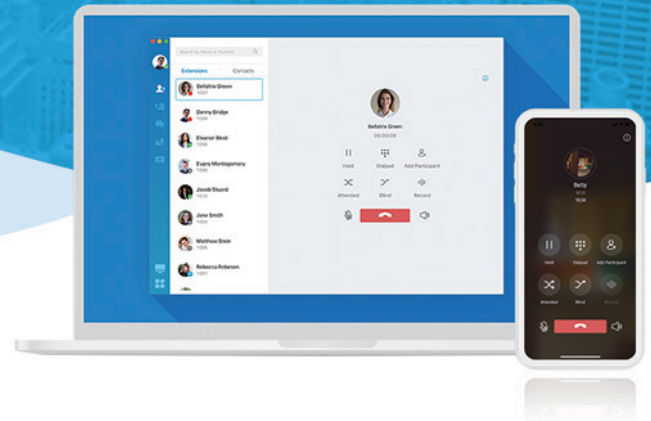


# Yeastar Linkus

## Unified Communications App

Stay Connected Anywhere Anytime



Linkus is a unified communications app for Windows desktop, Mac desktop, iPhone and Android phones. Designed for Yeastar PBX System, it transforms your desktop and mobile phone into a fully-featured office extension, provides convenient call experience, and offers powerful collaboration features like presence, instant messaging, CRM integration, etc.

### —/ Benefits /—



Available using Microsoft Windows, Apple macOS, iOS, and Android. Enjoy the ease of across multiple platforms.



Make and receive enterprise VoIP calls over your Wi-Fi or mobile data networks to cut mobile voice charges.



Quickly collaborate with your colleagues with personal chat, group chat, and file sharing. And start a call directly.



See who is available, offline, away, on a call, do-not-disturb, etc. You can also customize status description.



Secure instant messaging with proprietary binary protocol and encrypted communications with TLS/SRTP.



One number reach to conceal your personal mobile phone number and ensure unified corporate identity



Ad-hoc Conference on Linkus Mobile Client: start an instant meeting with both internal and external numbers.



Call popup and call journals come with Outlook Contacts and Google Contacts integration on Linkus Desktop Client.

# Enable Hassle-free Remote Working Environment in Minutes

Yeastar Linkus Cloud Service is a valued-added service designed to make remote working easier and more accessible for Yeastar on-premises PBX users. Freeing you from IT headaches, it avoids the necessity of port forwarding when using Linkus outside of the company and offers secure, uninterrupted Linkus remote connection in no time, so your teams can work and collaborate with clear, reliable calling and secure unified communications, irrespective of locations.



## Challenges

Remote workforces and WFH employees need to connect to the company's communication system and stay connected to their co-workers and customers. But communications with Linkus client or any other softphones outside of company networks requires complicated network settings: port forwarding, NAT settings, and network issues are simply nightmares.

Thanks to the cloud technology, we are now able to provide Linkus Cloud Service to clear all the obstacles and create an effortless configuration process. It won't take 1 minute to configure Linkus server and port forwarding, NAT issues, and misconfiguration will be a thing of the past.

### ? What is Linkus Cloud Service?

Linkus Cloud Service is a value-added service designed to minimize Linkus-related server and network configurations for S-Series VoIP PBX and K2 IP-PBX users. It avoids the necessity of port forwarding when using Linkus outside of the company so the network security will not be compromised. Whether it's on their desktop or mobile device, users will also find great value in Linkus Cloud Service as it makes collaboration features like instant messaging and file sharing possible.

### ? What is Linkus Cloud Service?

#### Don't Let Network Settings Stop Users from Using Linkus

The cloud-enabled Linkus no longer requires port forwarding and frees the PBX administrator from tricky server and network settings; Linkus setup is now a breeze. Eliminating the need for exposing ports to the Internet, Linkus Cloud Service also strengthens the network's security.

#### Better Call Quality and User Experience

The quality of a VoIP call is heavily dependent on the environment that the call is running in. Linkus Cloud Service stops NAT issues from happening and provides a reliable call environment to improve the call quality.

#### Natural UC Experience Now a Reality for On-premises PBX

Linkus Cloud Service brings collaboration features to users of S-Series VoIP PBX and K2 IP-PBX as handling instant messaging and file sharing on on-premises PBX is inconvenient and infeasible. The advantage of cloud technology is best positioned to provide IM and file sharing for S-Series and K2 users.

## Key Benefits



Instant Remote Connection



No port forwarding is required



Eliminate network vulnerability



Enable IM and file sharing

# Frequently Asked Questions

## Q1. What Yeastar product can be used with Linkus Cloud Service?

Linkus Cloud Service is designed only for Yeastar premised-based PBX: S-Series VoIP PBX and K2 Large Capacity IP-PBX. And Yeastar Cloud PBX does not need Linkus Cloud Service.

## Q2. When do I need Linkus Cloud Service?

If you are using S-Series VoIP PBX or K2 Large Capacity IP-PBX, Linkus Cloud Service will provide a better Linkus experience whether you are a PBX administrator or extension user. If you match one or more of the following conditions, you should definitely give Linkus Cloud Service a try!

- 1) You need a softphone that is easy to configure;
- 2) You need a softphone that can be used outside of the company network;
- 3) You need unified communications features with your softphone

Yeastar Cloud PBX already offers the full Linkus experience thanks to the cloud technology. So if are using Yeastar Cloud PBX, you will never need Linkus Cloud Service.

## Q3. Do I have a Cloud PBX if I purchase Linkus Cloud Service?

No. Only S-Series VoIP PBX and K2 Large Capacity IP-PBX needs Linkus Cloud Service, and it does not make your PBX a Cloud PBX.

## Q4. How secure is Linkus Cloud Service?

Linkus Cloud Service is an application level tunneling service; it only handles SIP data and the custom protocol data of Linkus and does not touch the PBX data, which means no party can access the PBX through the tunneling server.

All transmission between the PBX and the tunneling server is encrypted. And each PBX will have its own encryption key. Even if the tunneling server is brought down by hacker, there is no way to replace the tunneling service and get original transmission data since the hacker doesn't know the encryption method.

The tunneling server is secure and has multiple protection measures. Our operation team stands by to handle any emergency in no time.

## Q5. Is there a free trial available?

Yes! We provide 30-day free trial for Linkus Cloud Service. You can log in your S-Series PBX or K2 Large Capacity IP-PBX and go to "Linkus". Under the "Linkus Server Settings" tab, click the "Enable Linkus Cloud Service" button to have a try.

## Q6. How can I purchase Linkus Cloud Service?

Log in your S-Series VoIP PBX or K2 Large Capacity IP-PBX and go to "Linkus", click the "Buy Service" button to purchase Linkus Cloud Service. Or you can purchase from here: <https://www.yeastar.com/linkus-cloud-service-buy/>; in this case, you will need to enter your PBX's serial number manually.

## Q7. Where can I download Linkus?

Linkus for Windows, Mac, iPhone, and Android can be downloaded from here: <https://www.yeastar.com/linkus-download/>.

## Q8. Which payment methods are accepted?

We accept payment by PayPal, by credit card (VISA/MasterCard/AMERICAN EXPRESS/Discover Card), and by online payment (with payment instruction sent via email).