

Manage and Monitor Customer Premises PBX and FXS Gateway Easily and Securely

Accessible for Yeastar devices including S-Series VoIP PBX, Yeastar Cloud PBX, K2 IP-PBX, and Yeastar TA FXS VoIP Gateway, Yeastar Remote Management is a centralized management platform that allows easy management and configuration of PBX and FXS Gateway remotely. All customer-premises PBXs and FXS Gateway can be securely monitored and managed from one single platform. And the user can receive alarms of any unusual events and take actions accordingly.

How You Will Benefit



Easy Remote Management

Yeastar Remote Management makes it easy to manage Yeastar PBX and Gateways across multiple locations. It opens a secure SSH tunnel for configuration so that customers can get Level 2 technical support by simply sending the link to their equipment or service suppliers when problem arises.



Not One-time Business

Yeastar does not sell directly to end user organizations. Besides selling the hardware devices and cloud-based PBX instances, our partners can monetize support services with Remote Management Tool and maximize profits. And providing clients with excellent technical support will prove the most important part in continued revenue.



Improved Security

With Remote Management tool, it's not necessary to do port mapping or open the firewall port when remotely accessing customers' PBXs or TA1600/2400/3200 Gateway. The remote connection is HTTPS secured. Device connection authentication and role-based access control provide admin with peace of mind.



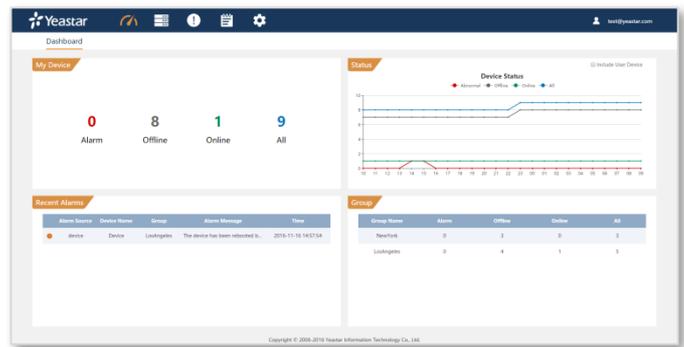
Real-time Monitoring

Automatically monitor the device status and send warning message to the admin when problems occur. 20 types of alerts notify admin of device disconnection, SIP trunk registration failure, system overload, network attack, and more.

What You Can Have

Everything in Insight

The dashboard presents an overview of device connection status, status change over time, details of recent alarms, and a summary of device status by group, so you can keep abreast of changes in a timely manner.



The 'My Device List' interface displays a detailed table of all authenticated devices. The table includes columns for ID, Status, Name, Group, Serial Number, Model, Region, and Operation. The following table represents the data shown in the screenshot:

ID	Status	Name	Group	Serial Number	Model	Region	Operation
01	Online	Device	Linkages	38932016278	Yeaster 5100	NA	🔍 🗑️ ⚙️
02	Offline	S2000	Linkages	S2000	PC model	NA	🔍 🗑️ ⚙️
03	Offline	S2001	Linkages	S2001	PC model	NA	🔍 🗑️ ⚙️
04	Offline	S2002	Linkages	S2002	PC model	NA	🔍 🗑️ ⚙️
05	Offline	S2003	NewLink	S2003	PC model	NA	🔍 🗑️ ⚙️
06	Offline	S2004	NewLink	S2004	PC model	NA	🔍 🗑️ ⚙️
07	Offline	S2005	NewLink	S2005	PC model	NA	🔍 🗑️ ⚙️
08	Offline	S2006	Linkages	S2006	-	NA	🔍 🗑️ ⚙️
09	Offline	alarm1	-	-	-	NA	🔍 🗑️ ⚙️

My Device List

All the authenticated devices can be found in the list, where you can see which device is online/offline, access device remotely, add administrator to the device, edit or delete the device.

Role-based User Access

Create sub-accounts with different roles (distributor, reseller, end user) and assign individual devices to relevant users. Comprehensive logs include operation date, operation type, device serial number, operator, and operator's IP.

The 'User Device' interface shows a list of devices assigned to a specific user. The table includes columns for User, Device ID, Model ID, Serial Number, and MAC Address. The following table represents the data shown in the screenshot:

User	Device ID	Model ID	Serial Number	MAC Address	Administrator
admin	01	PC model	S2000	S2000	👤
admin	02	PC model	S2001	S2001	👤
admin	03	PC model	S2002	S2002	👤
admin	04	PC model	S2004	S2004	👤
admin	05	PC model	S2005	S2005	👤
admin	06	Yeaster 5100	38932016278	F485-81019714	👤

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